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PTO/SB/21 (08-00)
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TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Application Number 10/071,357

Filing Date February 7, 2002

First Named Inventor Paul D. WILKINSON

Group Art Unit 2152

Examiner Name To Be Assigned

Attorney Docket No. 426882002200

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Total Number Of Pages In This Submission

6 + 34
Refs.

ENCLOSURES (check all that apply)

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w/Form 1449 (5 pages) | <input type="checkbox"/> Request for Refund | 2. Return Receipt |
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Remarks

SIGNATURE OF APPLICANT, ATTORNEY OR AGENT

Firm
or
Individual Name

Erwin J. Basinski (Reg. No. 34,773)
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Signature

Date

December 13, 2002

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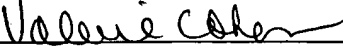
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PATENT
Docket No. 426882002200

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In the application of:

Paul D. WILKINSON et al.

Serial No.: 10/071,357

Filing Date: February 7, 2002

For: IMPROVEMENTS IN AND RELATING
TO MULTI-MEDIA MANAGEMENT
SYSTEMS

Examiner: To Be Assigned

Group Art Unit: 2152

**SUPPLEMENTAL INFORMATION DISCLOSURE
STATEMENT UNDER 37 C.F.R. § 1.97 & 1.98**

Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Pursuant to 37 C.F.R. § 1.97 and § 1.98, Applicants submit for consideration in the above-identified application the documents listed on the attached Form PTO-1449. Copies of the documents are also submitted herewith. The Examiner is requested to make these documents of record.

This Information Disclosure Statement is submitted:

- ☒ Within three months of the application filing date or before mailing of a first Office Action on the merits; accordingly, no fee or separate requirements are required.
- ☐ After receipt of a first Office Action on the merits but before mailing of a final Office Action or Notice of Allowance.
 - ☐ A fee is required. A check in the amount of * is enclosed.
 - ☐ A fee is required. Accordingly, a Fee Transmittal form (PTO/SB/17) is attached to this submission in duplicate.
 - ☐ A Certification under 37 C.F.R. § 1.97(e) is provided below; accordingly, no fee is believed to be due.
- ☐ After mailing of a final Office Action or Notice of Allowance, but before payment of the issue fee.
 - ☐ A Certification under 37 C.F.R. § 1.97(e) is provided below and a check in the amount of * is enclosed.
 - ☐ A Certification under 37 C.F.R. § 1.97(e) is provided below and a Fee Transmittal form (PTO/SB/17) is attached to this submission in duplicate.

Applicants would appreciate the Examiner initialing and returning the Form PTO-1449, indicating that the information has been considered and made of record herein.

The information contained in this Supplemental Information Disclosure Statement under 37 C.F.R. § 1.97 is not to be construed as a representation that: (i) a complete search has been made; (ii) additional information material to the examination of this application does not exist; (iii) the information, protocols, results and the like reported by third parties are accurate or enabling; or (iv) the above information constitutes prior art to the subject invention.

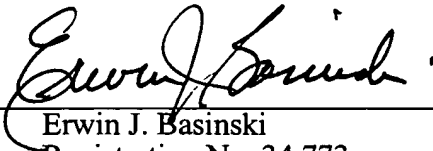
In the unlikely event that the transmittal letter is separated from this document and the Patent Office determines that an extension and/or other relief is required, applicant petitions for any required relief including extensions of time and authorizes the Assistant Commissioner to

charge the cost of such petitions and/or other fees due in connection with the filing of this document to **Deposit Account No. 03-1952** referencing 426882002200. However, the Assistant Commissioner is not authorized to charge the cost of the issue fee to the Deposit Account.

Dated: December 13, 2002

Respectfully submitted,

By:



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Form PTO-1449

**INFORMATION DISCLOSURE CITATION
IN AN APPLICATION**

(Use several sheets if necessary)

Docket Number 426882002200

Application Number 10/071,357

Applicant

Paul D. WILKINSON et al.

Filing Date February 7, 2002

Group Art Unit 2152

Mailing Date December 13, 2002

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U.S. PATENT DOCUMENTS

Examiner Initials	Ref. No.	Date	Document No.	Name	Class	Subclass	Filing Date If Appropriate
	1.	9/3/1996	5,553,226	Kiuchi et al.			
	2.	8/17/1999	5,940,504	Griswold			
	3.	3/21/2000	6,041,316	Allen			
	4.	8/15/2000	6,105,042	Aganovic et al.			
	5.	8/15/2000	6,105,062	Andrews et al.			
	6.	10/24/2000	6,135,646	Kahn et al.			
	7.	12/12/00	6,161,107	Stern			
	8.	2/13/01	6,189,008 B1	Easty et al.			
	9.	3/13/2001	6,202,056 B1	Nuttall			
	10.	4/17/2001	6,219,788 B1	Flavin et al.			
	11.	5/22/2001	6,236,994 B1	Swartz et al.			
	12.	3/12/2002	6,356,903 B1	Baxter et al.			
	13.	8/20/2002	6,437,818 B1	Ludwig et al.			

FOREIGN PATENT DOCUMENTS

Examiner Initials	Ref. No.	Date	Document No.	Country	Class	Subclass	Translation YES NO

OTHER DOCUMENTS

(including author, title, Date, Pertinent Pages, Etc.)

Examiner Initials	Ref. No.	Title
	14.	Web Content Management: Strategies, Technologies and Markets, 2000, Ovum Ltd., 230 pgs.
	15.	T. Berg et al., "Web-Site Deployment and Operations", Jan. 1999, Gartner Group, 77 pgs.
	16.	M. Fleming, "Content managers Should Reassess Web Sites Validity", Jan. 1999, Gartner Group, 3 pgs.
	17.	C. Foster, "Content Management Defining Requirements for Competitive Advantage", March 1999,

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Form PTO-1449 INFORMATION DISCLOSURE CITATION IN AN APPLICATION <i>(Use several sheets if necessary)</i>	Docket Number 426882002200	Application Number 10/071,357.
	Applicant Paul D. WILKINSON et al.	
	Filing Date February 7, 2002	Group Art Unit 2
	Mailing Date December 13, 2002	

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	Jupiter Communications, 68 pgs.
18.	R. Kirzner, "Managing Content: The Key to Success in Web Business", Bulletin, Intern. Data Corp. doc. no. 20066, June 1999, 12 pgs.
19.	R. Knox, "Publishing at Light Speed: The Document in Transition", Sept. 1998, Gartner Group, 38 pgs.
20.	R. Knox, "Multichannel Output: Process Changes on Horizon", April, 1999, Gartner Group, 4 pgs.
21.	J. Ingalls et al., "Where is Output Headed? Ten Key Trends", Jan. 1999, Gartner Group, 5 pgs.
22.	M. LaMonica, "Content Management made Strategic", INFOWORLD, 19 Feb. 2001, vol. 23, issue 8, pg. 48.
23.	S. Robins, "Web content Management- for Pervasive Content", Presentation, The Yankee Group, 26 pgs.
24.	S. Sanborn, "Content Management Expands its Role", INFOWORLD, 19 Feb. 2001, vol. 23, issue 8, pg. 38.
25.	Ch. Seeley et al., "Cragting a Knowledge Management's Strategy", Knowledge Management Review, Jan/Feb 2000, issue 12, pp. 20-23.
26.	S. White, "Managing Development and Delivery of Content", Bulletin, Intern. Data Corp. doc. no. 19167, May 1999, 15 pgs.
27.	"V/5 business Platform Architecture", VIGNETTE, www.vignette.com/CDA/Site, 6/21/2000, 9 pgs.
28.	"4I Content management", Documentum, product description, www.documetnum.com/products/content/index.html, 6/21/2000, 16 pgs.
29.	Black Pearl Knowledge Broker, www.blackpearl.com/solutions/solutions_body.html, 6/21/2000, 13 pgs.
30.	"Building profitable, interactive relationships between customers and companies", xchange software, www.xchange.com/news/press_releases/1999, 13 pgs.
31.	thomastech solutions, description of services, www.thomastechsolutions.com, 10/13/2000, 3 pgs.
32.	Open Market e-Business Suite, product overview, www.openmarket.com/cgi, 10/13/2000, 2 pgs.
33.	Verity, Knowledge Organizer, product overview, www.verity.com/products/ko, 10/13/2000, 2 pgs.
34.	Focused Internet Solutions, product overview, www.solutionfocus.com, 10/13/2000, 3 pgs.

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